



Worldwide Experts in Water Treatment

Ovivo is a powerful global brand with renowned trademarks, possessing more than 150 years of expertise and references in water treatment, supported by its proprietary products, advanced technologies and extensive system integration knowhow. It operates in some 15 countries with approximately 1000 employees.

**To strengthen the global operating IT-Team we seek for an
IT Systems Specialist / Tier 1 - First level support (m/f/d)**

Your tasks:

- Install and configure software and computer systems
- Troubleshoot and resolve issues with software and hardware
- Troubleshoot PC issues remotely
- Walk colleagues through steps to help them resolve their technical problems
- Support the implementation of new solutions or applications
- Establish accounts for new users and assist with password or login problems
- Troubleshoot general network infrastructure problems including networking equipment, printers, PC/Server hardware, etc.
- Escalate to 2nd and 3rd level support on server or network related problems
- Other duties may be added as defined

Your skills and assets:

- Degree (HTL, Fachhochschule, Universität) in an IT related discipline
- Professional experience of at least 1 to 2 years
- Good German and English skills (both oral and written)
- Thorough knowledge of computer systems and IT components
- Knowledge of computer peripherals and ability to diagnose problems
- Experience in computer repair and networking
- Knowledge of Windows operating systems and Office Suites
- Knowledge of Active Directory User and Computer management
- Excellent troubleshooting skills and communication abilities
- Exceptional organizing and time-management skills
- Completed military or community service
- Ability to international travels
- Unrestricted work-permit
- Driving-License B

We offer:

- A long-term employment
- International team in a global operating organization
- The possibility to further develop your personal skills
- Flexible Working-Time
- Your place of employment will be Tobelbad/Austria

Depending on education and professional experience a collectively minimum monthly gross salary of EUR 2.764,00 (14 x p.a.) for full-time-employment (38,5 hours/week) applies to this position. Overpayment due to education and work-experience possible.

Please send your application to petra.pezzei@ovivowater.com

or call us directly to get more information +43 (0) 3136 62188 118

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