Is Technical Writing your passion? Let’s see what we’ve documented for this role: Beyond Now is an international leading ecosystem orchestration and digital platform provider, powering organizations to launch new services at speed and grow revenue in an era of cloud, IoT, AI and 5G by utilizing our digital platform and SaaS BSS. We're building our team with the best people, and that's where you come in.

Technical Writer (m/f/x)
Premstätten (AUT) or Dublin (IRL) | Full-time or Part-time (min. 30h/week) | Immediate Start | hybrid

What you’ll be doing:
- You will write or provide new content (for product documentation, video tutorials, best practices, story line) for our customer & partner portal and continuously improve the way information is structured and presented.
- You will deliver the content and cooperate with the marketing team to produce videos.
- You will evaluate and roll out articles, specifications for technical innovations and features of Software related to the presentation of product information.
- You will collaborate internally and externally with a different target group (in business and tech roles)
- You will review documentation written by our engineers and ensure linguistic and functional consistency.
- You prepare texts or bring them together, grasp complex topics and render them abstractly.
- You will proactively gather feedback on the completeness/ease of use of our product information and manage continuous improvement and updates.

What you bring to the role:
- You have excellent communication/presentation skills in English (verbal and written). German is an asset.
- You have at least 3 years of experience with Software Documentation/Information Management.
- You easily understand the essence of complex functionality and can describe it concisely, even you are passionate in writing.
- You have experience with/interest in working with state-of-the-art presentation technologies (documentation portals, various media formats) and you are willing to learn continuously.
- You are eloquent and can network very well and know how to communicate with different target groups. You understand the customer’s language as well you are familiar with the engineer’s slang.
- You can jump between the role of an author or a reviewer and can give constructive feedback.
- You have a proactive, structured work style as well as you can drive and stick into topics.
- You have an analytical thinking and find gaps – however you always provide proactive solutions.

What’s in it for you:
- Beyond Now Benefits:
  - The responsibility for all aspects of our customer & partner portal by ensuring high quality content and picking suitable presentation methods (eg. Videos, ChatGPD). Your content becomes visible.
  - Be creative: try out new technologies and approaches creating and presenting content (beyond text).
  - The opportunity to grow in and collaborate with a global team.
  - Expand your knowledge while dealing with an interesting and complex platform. You’ll become an expert.
  - Good cooperation and togetherness are essential elements of our company philosophy.
  - For a contract in Austria: a minimum salary of EUR 3,500, gross per month is intended (for people with at least 3 years of experience in a similar role). We offer a salary in line with the market, depending on your specific qualifications and professional experience.

Find out more about us and what’s in it for you at: https://www.beyondnow.com/en/company/careers/work-at-beyond/ and apply here!